



A HIGHLY MOTIVATED EXTENSION OF YOUR STAFF

Our people. Our passion.

At ServiceMaster Clean®, our personnel work as an extension of your staff, taking pride in the job and completing your task list the way you like, every time. We are committed to monitoring each project's progress, ensuring your satisfaction and fueling a continuous cycle of performance improvement.



- ▶ One of our most important tools isn't a piece of equipment—it's communication. Constant accessibility and communication ensure that we understand your business' unique cleaning needs.
- ▶ On-site supervisors frequently and closely monitor the quality of our work to make sure your task list is completed the same way every time.
- ▶ Our comprehensive screening process ensures your business will be serviced by the most trustworthy and qualified people.
- ▶ Superior results and commitment to customers are recognized and actively encouraged through incentive and award programs.
- ▶ Training is always ongoing and our training methods themselves are also under constant development as we take advantage of the latest innovations to keep your business looking its best.

COMMUNICATION

ServiceMaster Clean promotes active communication with our customers, clarifying your cleaning needs and providing a degree of responsiveness unparalleled in the industry.

- ▶ On-site job logs provide ongoing documentation of your requests and our responses.
- ▶ Regular inspections ensure the highest level of clean and provide constant feedback.
- ▶ Our professionals are easily accessible should a special need arise.

*Our people, our programs.
Your business looking its best.*