

*ServiceMASTER*  
ordinary tasks. extraordinary service.™  
*Clean*®



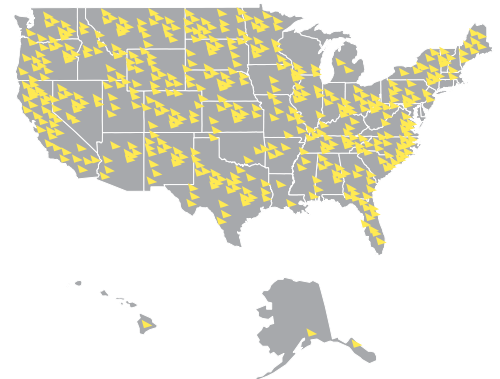
## THE NUMBER ONE CHOICE FOR BUSINESSES WITH MULTIPLE LOCATIONS

Many national and international businesses with hundreds of locations depend on ServiceMaster Clean® to look their best. Whether you have locations across the country or several in one region, we develop a customized plan using the most advanced materials and methods to keep your facilities looking great. We have proven systems to specifically meet your communication, billing and service delivery needs in our effort to exceed service expectations.

Franchise systems are proven to be a highly effective model for delivering consistent quality across multiple locations. It's a partnership that ensures world-class systems, leading-edge technology and adherence to quality standards while providing a level of ownership, pride in work, communication and accessibility at a local level. Our combination of local ownership and access backed by national resources and support ensures maximum value returned for the dollars invested.

Additional benefits of working with ServiceMaster Clean:

- ▶ Access—ServiceMaster Clean is accessible 24/7/365.
- ▶ Response—We will respond to a customer's request within one hour.
- ▶ Problem resolution—ServiceMaster Clean is committed to resolving any problems quickly and completely.



### SERVICEMASTER CLEAN NATIONAL ACCOUNTS

- ▶ One contract
- ▶ National coverage
- ▶ An account team to handle all service and billing-related communications
- ▶ Budget control through a consistent pricing model
- ▶ Centralized and consolidated billing and work order processing
- ▶ Consistent service standards (scope of work)
- ▶ A managed Quality Assurance Program

*Multiple locations.*  
*Individual attention.*